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 Sales: Jerry Barber  
 Manager: Ryan Barber  
 Tel: 819-647-2025 Fax: 819-647-6047  
 Toll free: 1-800-594-2025

Date: \_\_\_\_\_

Customer: \_\_\_\_\_ Account #: \_\_\_\_\_

Address: \_\_\_\_\_

Town: \_\_\_\_\_ Postal Code: \_\_\_\_\_

Phone: Home: \_\_\_\_\_ Work: \_\_\_\_\_ Cost: \_\_\_\_\_

Other: \_\_\_\_\_ GST \_\_\_\_\_

\_\_\_\_\_ PST \_\_\_\_\_

Signature: \_\_\_\_\_ TOTAL \_\_\_\_\_

## FURNACE PROTECTION PLAN

### IF YOUR FURNACE FAILS TO START

1. Raise your thermostat to 10 degrees above current room temperature
2. Make sure the main power switch is on
3. Check that fuses or breakers are working
4. Press the red reset button **ONCE**; usually found on the burner or flue pipe
5. If you hear a hum from the burner and the motor has not started press the button on the oil burner motor
6. If this doesn't work **CALL US AT PETRO PONTIAC: 819-647-2025 or 1-800-594-2025.**

*Serving Pontiac since 1991*

### **PARTS AND SERVICES PROVIDED:**

Petro Pontiac will replace and install any of the following parts as they become defective through normal use:

- Fan Belt • Fan • Fan Motor Max. 1/3 h.p. Single Speed Belt Drive or 1/3 h.p. Direct Drive • combination Fan/Limit Control • Pulley • Nozzle
- Burner Fan & Airgate • Cad Cell & Harness • Ignition Transformer • Blast Tube & End Cone • Burner Motor Max. 1/7 h.p. 1725 or 3450 r.p.m.
- Standard Heating Thermostat • Oil Pump & Couplings • Oil Filter & Cartridge • Primary Control • Electrode Assembly

We will provide an annual conditioning including cleaning and inspection of the furnace to ensure safe, proper performance. It is the responsibility of the customer to ensure that this annual conditioning is scheduled each spring. This work is to be done during normal working hours 8:00 a.m. to 5:00 p.m., Monday through Friday. We will provide emergency service as required. Air conditioner calls are not covered. Boiler coverage relates only to the oil burner. Petro Pontiac warrants that all services provided under this plan will be performed in a skilled and workmanlike manner in accordance with applicable codes. We retain the right to determine whether any parts shall be repaired or replaced for the proper, safe and efficient operation of the unit, and whether a new or rebuilt part will be used.

### **PARTS AND SERVICES EXCLUDED:**

- Flue Pipe • Draft Regulator • Air Filter • Fuse or Breaker • Main Power Switch • Heat Exchanger • Circulating Pump • Frozen Fuel Line
- Programmable or Heat-Cool Thermostats • Oil Line • Oil Tank and Fittings • Chimney & Liner • Air Cleaner • Air Conditioner • Heat Pump
- Ductwork • Humidifier • Water Heater • Combination Heating Systems • Combustion Analysis • Furnaces Without Chimneys
- Condensing Direct Vent & Power Vent Furnaces • Equipment Over 150,000 BTU

Service not covered by this plan will be charged at our hourly rate per call, parts extra, during the hours of 8:00 a.m. and 5:00 p.m., Monday to Friday. Service after hours, Saturday, Sunday and Statutory Holidays will be charged at special off peak rates. The difference in cost of a fan motor of greater capacity than above will be charged to your account. We reserve the right to charge our usual hourly rate for travel time to homes more than 50 km. from our office locations. We will not cover any change, replacement, upgrade or repair required by Municipal, Provincial or Federal bylaw or statute.

### **TERMS AND CONDITIONS:**

We reserve the right to have the heating equipment inspected by our representative within 30 days of this application to determine that the furnace is insurable. We are not responsible for any damage, parts or service required due to flood, fire, tampering, acts of God, leaking oil tanks, furnace failure while the house is vacant, impassable roads, or any other cause whether or not of like nature beyond Petro Pontiac's reasonable control. The Customer shall notify Petro Pontiac immediately of any service to or alteration of the unit not done by our service department, any malfunction of the unit and any use of the heating oil other than that delivered by Petro Pontiac. The obligations of Petro Pontiac cease when heating oil for the furnace is not purchased from us. This plan is automatically renewable annually at the annual rate set by Petro Pontiac and is subject to change. Either Petro Pontiac or the Customer may cancel this plan by giving the other party thirty days written notice. Premiums paid are not refundable. This plan cancels and supersedes all previous agreements.